



December 08, 2025

Dear Kendall Bank Client,

I'm excited to share news with you about significant changes at Kendall Bank as we transition to new banking software and digital platforms to evolve your banking experience.

This change marks a pivotal moment for us, and we're making these system improvements to offer you more innovative products, increase efficiency, and provide you with the best experience possible.

We're committed to keeping you informed through every step of this process. That's why, in the coming months, you'll receive regular communications from us about updates we're making to various Kendall Bank offerings to better serve your needs. However, please note that no action is required from you at this time.

Here are just a few new features you can expect from the upcoming upgrade and changes to our banking system, scheduled for mid-February:

- **Contactless Debit Cards** - Simply tap and go. Your personal information stays encrypted, and transactions are protected with the same security layers as traditional chip payments.
- **Enhanced Online + Mobile Banking Experience** - Updated layout and navigation features that give you the ability to take control of your finances on your own time.
- **Personal Financial Management (PFM) Tools** - Enjoy the ability to organize your spending and even add notes and images to your transactions.
- **A Unified Digital Banking Experience** - You'll have the **exact same** banking experience and seamless account management, no matter what online or mobile device you're using.
- **And much more...**

Your feedback is invaluable to us during this time. As we embark on this journey, we want to ensure we meet your expectations every step of the way. Please contact us at **913-839-3700** if you have any questions.

I would like to extend my sincere gratitude for your continued trust and confidence in our Kendall Bank team. We're dedicated to delivering a banking experience that is second to none.

Stay tuned for more updates and thank you for being part of the Kendall Bank family.

Sincerely,

Tim Barron

President & CEO, Kendall Bank

Scan here or visit
kendallbank.com/evolve
to learn more

